

**ROKO TECHNICAL
SERVICES LIMITED**

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**ELEVATOR, ESCALATOR
AND MOVING WALKS
SECTION PROFILE**

SECTION 1 COMPANY PROFILE



Schindler



Roko Technical Services Limited took over the Schindler Agency in Uganda, South Sudan and Burundi from ROKO Construction (Uganda) Ltd. in 2022, but the team involved in the elevator business is still the same. ROKO Construction (Uganda) Ltd. is a **Schindler Elevators & Escalators** authorised Agent since 1980, covering the Territories of Uganda, South Sudan and Burundi, as well as some projects in Eastern DRC. ROKO Construction (Uganda) Ltd. has represented Schindler for more than 41 Years in Uganda and has completed numerous prestigious projects, we refer to the projects section for more information. **Roko Technical Services Limited** sells and services Schindler Elevators, Escalators and Moving Walks. Our sales personnel have a professional, but uncomplicated approach when it comes to quotation requests. We try to do justice to all types of clients from the ones employing consultants to the individuals with close to no knowledge about lifts. We pride ourselves in guiding customers along the whole lift lifecycle from the offer/tender stage until the lift(s) enter our service portfolio. It's crucial to guide customers from the moment the foundations of a building starts until the building is operational. Factors like lift capacity, lift speed, lift finishes and recommended features are also very important depending on the Countries regulations and the requirements of the building/business itself. The customer base includes government, parastatals, real estate developers, commercial & residential clients, as well as individuals.

The safety of our staff and the lift equipment in our service portfolio are very important to us. Our staff always wear PPE and receive a yearly safety training plus refreshers during the Year. The lift equipment undergoing installation is subjected to regular visits by our head of section, commission engineers and our SAIS inspector. These inspections are aimed to ensure quality of the work, to give guidance at times, ensure safety of man (a Schindler Brand mandatory safety walk of each technical staff twice a Year) plus equipment and adherence to EN-81 Standards (pre SAIS). These units are only put into service once they pass SAIS (a Schindler Brand mandatory inspection for a unit about to go into operation). The lift equipment is serviced following the Schindler Service Chart and once a Year the units are inspected by

our certified CPSI (a Schindler Brand mandatory yearly inspection of a unit in portfolio) Inspector.

The Schindler Elevators, Escalators and Moving Walks are mainly sourced from the Factory in Jiading-China or Zaragoza-Spain.

SOME KEY FIGURES

Elevator Service Portfolio: > 200 units in Uganda and >10 units in South Sudan, as well as > 10 in Rwanda.

New Elevator Installations per Year: 20-40 units.

Stores: Three, one for spare parts worth at least 75,000 USD, one with all the installation tools like chain blocks, winches, drilling machines, etc. and one with installation materials like guide rails, brackets, steel & rubberized ropes, travelling cables, speed governor ropes, filler blocks, electrical cables of all sorts, nuts, bolts, washers, screws of different sizes, etc.

Sales Staff: 3 (Director, Head of Schindler, dedicated Sales Staff)

Administration Staff: 3 (coordination and planning for spare parts, claims, retrofits, safety walks, CPSI, SAIS, service schedule, customer care, etc.)

Routine Service Teams: 4 teams of two, dispatched with our two minivans

Stand-By Service & Troubleshooting Technician on a specific site: 5

Trouble-Shooters: 3 Technicians in Uganda on Motorcycles (Boda-Boda), 1 additional technician based in Rwanda & 1 additional technician based in South Sudan

New Installations Erectors: 4 Senior Erectors & 6 Junior Erectors

Electricians: 3

Commissioning Engineers: 4

Inspectors for Service Team (CPSI 1): 3

Inspectors for Service Team (CPSI 5 Years): 3

Inspectors for New Installations (SAIS Inspector): 2 – Planning to certify a 3rd

ABOUT SCHINDLER THE MANUFACTURING COMPANY

Schindler Holdings Ltd. was founded in 1874 by Robert Schindler and Eduard Villiger in Luzern-Switzerland and manufactures Elevators, Escalators and Moving Walks. Schindler is a global Company with Headquarters in Ebikon-Switzerland and production facilities in Europe, India, China, United States and Latin America. **Roko Technical Services Limited** as an agent reports to Schindler in South Africa, the hub for Sub Saharan Africa. Schindler Lifts (SA) (Pty) Limited, is a SABS ISO 9001:2000 listed supplier with onsite training facilities, ensuring the up-liftment of all it's staff on a regular basis, enhancing them to comply with the Occupational Health and Safety Act as well as the manufacturers requirements.

TOOLS, EQUIPMENTS, SOFTWARES AND MANUALS (Sample)

PPE: Safety Shoes, Safety Belts, Helmets, Gloves, Protection Masks, Googles, etc.

Concrete Drilling Machines, Steel Drilling Machines, Combi Hammers and Breakers

Chainblocks

Tirfors
Lever Blocks
Winches
Complete Tool Boxes
Special Schindler Tools (CPSI, SAIS, etc.)

Dedicated Field Laptops
Electrical Meters
Schindler Softwares

Spare Parts Catalogue
Technical Catalogue
Schindler Installation Manuals
Schindler Retrofits (ad hoc reports)

**SECTION 2
TECHNICAL TEAM**

MR. HAMOUD, KHALID MOHAMED : *HEAD OF SCHINDLER SECTION*



Date of Birth: 02.08.1968

Gender: Male

Marital Status: Married

Nationality: Kenyan

Current Address: Kampala

Professional Qualifications

YEAR	ORGANISATION	POSITION
1987-1989	Listo Limited Kenya (Schindler Agent)	Foreman Installation and Modification
1990-1999	Schindler Kenya Limited	Supervisor Installation and Modification
1999-2007	Schindler Cairo (Egypt)	Deputy Project Manager Installation and Modification Zone Manager Red Sea – Installation, Modification, Service, Sales and Administration
2007-present	ROKO CONSTRUCTION LTD. TRADING AS ROKO TECHNICAL SERVICES	Head of Installation, Service, Electrical, Troubleshooting and Commissioning of Schindler Section

Education

College	Kenya Polytechnique	1987-1990
Secondary School	Langata High School (Technical)	1985-1986
Secondary School	Khamis High School	1983-1985
Primary School	Tom Mboya, Mombasa-Kenya	1976-1982

Achievements:

- Attended course and proficient in Miconic V, Schindler South Africa (Johannesburg) March 1998
- Attended indoor training for Miconic TX and SX in Nairobi - Kenya.
- Attended indoor training Miconic TX GC, Cairo, Egypt
- Attended indoor training Bionic 5 Cairo, Egypt
- Attended course Schindler's orientated behaviour Cairo, Egypt
- Attended course Schindler's handing over protocol (EN81) Cairo, Egypt
- Attended training on installation, commissioning of the new products i.e 3100, 3300, 3400, 5400 etc Cairo, Egypt
- Attended training on installation, commissioning of GCIO1 Cairo, Egypt

Long service awarded by Schindler Kenya on 7 June 1997 for 10 years of loyal service.

MR. ROBERT ABITA

COMMISSIONING ENGINEER



Date of Birth: 28.12.1974

Gender: Male

Marital Status: Married

Nationality: Ugandan

Current Address: Kabulenga

Professional Qualifications

YEAR	ORGANISATION	POSITION
1998-2000	UGANDA ELEVATOR COMPANY LTD (OTIS Agent)	TRAINEE INSTALLATION TECHNICIAN
2000	ROKO CONSTRUCTION LTD. TRADING AS ROKO TECHNICAL SERVICES	TRAINEE INSTALLATION TECHNICIAN
2002-2005	ROKO CONSTRUCTION LTD. TRADING AS ROKO TECHNICAL SERVICES	SERVICE/ MAINTENANCE AND TROUBLESHOOTING LIFT TECHNICIAN
2006-present	ROKO CONSTRUCTION LTD. TRADING AS ROKO TECHNICAL SERVICES	COMMISSIONING ENGINEER

Education

Ndejje University	Bachelor in Electrical Engineer	2016-present
Kampala Polytechnic Mengo	Higher Diploma in Electrical Engineering	2009-2011
Uganda Polytechnic, Kyambogo	Diploma in Electrical Engineering	1997-1999
Kololo Senior Secondary School	A' Level Certificate of Education	1995-1997
Sir Tito Winyi Senior Sec School	O' Level Certificate of Education	1990-1993

Commissioned the following Lifts (extract):

Rwanda Revenue Authority (2), Golf Course Hotel (7), Cotton Development Organization (1), Bank of Kigali (2), Hotel Triangle 91), Serena Kampala Hotel Phase 2 (2), Serena Kigali Hotel Phase 2 (5), Canaan Hotel (3), Canaanze 4 (1), Kitante Road Plot 25 (1), Mapeera House (6), Bank of Uganda New Building (5), Rwenzori Towers (6), Twed Towers (4), MTN Mutundwe (1), Afri Courts (2), UAP Apartments in South Sudan (1), Hotel Amahoro in Burundi (1)

MR. SIMON ODERE

COMMISSINING ENGINEER AND SAIS INSPECTOR

Date of Birth: 10.07.1973

Gender: Male

Marital Status: Married

Nationality: Ugandan

Current Address: Kibuli

Professional Qualifications

YEAR	ORGANISATION	POSITION
Oct 2017	ROKO CONSTRUCTION LTD. TRADING AS ROKO TECHNICAL SERVICES	SCHINDLER CERTIFIED SAIS INSPECTOR
2013-PRESENT	ROKO CONSTRUCTION LTD. TRADING AS ROKO TECHNICAL SERVICES	COMMISSIONING ENGINEER
2010-2013	ROKO CONSTRUCTION LTD. TRADING AS ROKO TECHNICAL SERVICES	SERVICE/ MAINTENANCE AND TROUBLESHOOTING LIFT TECHNICIAN
2002-2009	ROKO CONSTRUCTION LTD. TRADING AS ROKO TECHNICAL SERVICES	INSTALLATION FO ELEVATORS
2000-2001	ROKO CONSTRUCTION LTD. TRADING AS ROKO TECHNICAL SERVICES	INSTALLATION TRAINEE
1999-2000	UGANDA POLICE COMMUNICATION WORKSHOP	TRAINEE IN COMMUNICATION INSTALLATIONS

Education

Schindler South Africa	Certified SAIS Inspector	2017
Uganda Technical College-Elgon	Diploma in Electrical Engineering	1996-1998
Ngora High School	Advanced Level Certificate of Education	1994-1996
Ngora High School	Ordinary Level Certificate of Education	1990-1993

Commissioned the following Lifts (extract):

Acacia Place 6 (1), Kira Road Plot 103, Speke Apartments (4), Onomo Hotel in Rwanda (3), Mestil Hotel (4), Athena Hotel (1), Skys Hotel (4), Mukwano Courts (2), Kigali Heights (7), MIC (4 Lifts), Imperial Entebbe (3 Lifts), Ubumwe Grande Hotel (6), Ramada Apartments (3), K-Hotel in Entebbe (1), Plot 4 Portal Avenue (2)

MR. HENRY BAMWENDEREZA

HEAD INSTALLATION TEAM

Date of Birth: 30.10.1969

Gender: Male

Marital Status: Married

Nationality: Ugandan

Current Address: Namungona

Professional Qualifications:

YEAR	ORGANISATION	POSITION
1995-1996	Power Plant, Telephone House	
1996-1997	A&E Engineering Services Ltd	
1997-2008	Uganda Elevator Company (OTIS)	Lift Erector
2008-2017	Roko Construction Limited Trading as ROKO Technical Services (Schindler)	Senior Lift Erector
2018	Roko Construction Limited Trading as ROKO Technical Services (Schindler)	Head of Installation Team

Education:

Uganda Technical College Kichwamba	Diploma in Electrical Engineering	1992-95
St. Joseph College, Ombachi-Arua	Advance Level Certificate of Education	1989-92
Kabalega Secondary School	Ordinary Level Certificate of Education	1984-87
Masindi Public School	Primary Leaving Examinations	1977-83

Installed the following Lifts/Escalators/Travelators (extract):

Sebalu Lule (1), Nita Mukesh (1), G-House (1), Acacia Plot 6 (1), Mapeera House (6), Bank of Uganda (5), Acacia Mall (14), Kigali Investment Authority (4), Canaan Hotel (3), Serena Kampala Phase 2 (2), Pro-Build Investments (2), Lotis Towers (2), MIC in Rwanda (4 Escalators), Imperial Entebbe (2 Escalators)

**SECTION 3
MAJOR PROJECTS EXECUTED
IN KAMPALA**

Golf Course Hotel



Location:	Kampala, Uganda
Client Name:	Golf Course Hotel Limited, P.O. Box 22774
Consultant / Architect:	Mr. A. S. Virdee
Type of Business:	Hotel, Revolving Restaurant and other businesses
Description of Project:	Six Elevators in total, Three Service Lifts and Three Passenger Lifts
Schindler Model:	300P MMR for Passenger Lifts / 100P MMR for Service Lifts
Capacity/No of Stops:	PL 630Kg-8 Stops, PL 1000Kg-4 Stops, SL 630Kg-5Stops, SL 630Kg-4 Stops, SL 630Kg-2 Stops
Delivery Date:	February 2006
Installation Start Date:	November 2006 (site was delayed)
Commissioning Date:	October 2007 (site was delayed, because of constructing at the same time)

Contract Amount:

278,546USD

Serena Hotel Kampala



Location:	Kampala, Uganda
Client Name:	Serena Hotel Kampala
Electrical & Mechanical Consultants:	Multi-Konsults Ltd
Architect:	Symbion International Uganda
Type of Business:	Hotel, Restaurants and other businesses
Description of Project:	Eight Elevators in Total, Two Passenger Lifts, One Service Lift, One Goods Lift and Two Dumb Waiters
Schindler Model:	300P MRL for Passenger Lifts / NuLine for Dumb Waiters
Capacity/No of Stops:	GL 1350Kg-7 Stops, PL 800Kg-7 Stops, SL 630Kg-7Stops, DW 250Kg-2 Stops
Delivery Date:	February 2006
Installation Start Date:	February 2006
Commissioning Date:	May & July (depending on the elevator type)
Contract Amount:	251,000 USD

Bank of Uganda



Location:	Kampala, Uganda
Client Name:	Bank of Uganda Headquarters (Old & New Building)
Electrical & Mechanical Consultant:	Multi-Konsults Ltd.
Architect:	Ssentogo & Partners
Type of Business:	National Bank
Description of Project:	Two Passenger Lifts and a Money Hoist in the Old Building / Four Passenger Lifts with Miconic 10 Destination Control System and one Goods Lift in the New Building
Schindler Model:	Two Miconic TX Elevators, Five Miconic V control with Miconic 10 overlay Elevators , Hoist Lift and Miconic 10 Destination Control Systems
Capacity/No of Stops:	PL: 800Kg-10 Stops
Delivery Date:	1986
Installation Start Date:	January,1986 modernized in 2010-2011
Commissioning Date:	May,1986
Contract Amount:	800,000 USD

Crested Towers



Location:	Kampala, Uganda
Client Name:	Uganda National Housing Corporation
Building Name:	Crested Towers
Electrical & Mechanical Consultant:	Multi-Konsults Ltd.
Main Contractor:	ROKO Construction Ltd.
Type of Business:	Commercial Building
Description of Project:	Eight Passenger Elevators
Schindler Model:	Miconic TX
Capacity/ No of Stops:	1000Kg-20 Stops
Delivery Date:	May, 2002
Installation Start Date:	July, 2002
Commissioning Date:	July, 2003
Contract Amount:	700,000 USD

OTHER COMPLETED PROJECTS (in the past three years)

- UHTTI, Hotel Training Institute, Jinja, Roko Construction Ltd. One Elevator Model 3000AP MRL from China.
- Apartment Block, Naguru Plot 10, Mr. Ashu Wissanji, Two Elevators Model 5500AP MRL from China
- Bible House, Wandegeya, Offices, Canaan Construction Company Ltd., Two Elevators 3300AP MRL from China.
- Mabua Road, Kololo, Apartments, Two Elevators 3300EU MRL from Spain
- Alma Apartments, Bugolobi, Grove Holdings Ltd., One Elevator Model 3300AP MRL.
- UNEB, Techno Three, Ntinda, One Elevator Model 5500AP MRL from China
- Nakasero Hospital Expansion, Anhui Sijian Holding Group Co. Ltd. Two Elevators Model 5500AP MRL from China.
- TMT Supermarket, Tsons Trading Co. (U) Ltd. Two Elevators Model 3000AP MRL from China.
- Bank of Baroda, One Elevators Model 3000AP Plus MRL from China
- Airtel Clement Hill, One Elevators Model 3000AP MRL from China
- Sky Apartments, Hon. Jessica Alupo, One Elevator Schindler 3000AP MRL from China.
- Planning House, National Planning Authority, One Elevator Schindler 1000AP MRL from China.
- Plot 6 Ntinda II Road, Canaan Construction Company Ltd., Two Elevators Schindler 3000EU MRL from Spain.
- Plot 184 Nakasero Road Apartments, Warsay Trading Ltd., Four Elevators Model 3000AP MRL from China.
- DCIC Gulu, NEC, UPDF Engineers Brigade, One Elevator Schindler 3000AP MRL.
- Abrish Apartments, Abrish General Construction and Trading Co. Ltd. Two Schindler 3000EU MRL.
- Elizabeth Apartments, Golden View Property Ltd., Two Elevator Schindler 3000AP MRL.
- Bank of Uganda Mbarara, One Elevator Model 3000AP MRL from China.
- Bank of Uganda Gulu, One Elevator Model 3000AP MRL from China.
- Karibuni Lounge, One Elevator Model 3000AP MRL from China.

ONGOING PROJECTS

- Homely Executive Hotel, Bunga, One Elevator Model 3300AP MRL from China.
- Twed Heights, Mixed-Use Development, Nakasero, Twed Development Ltd., Twelve Schindler 5500AP MRL & MMR from China.
- IT Centre, Namanve, One Elevator Model 1000AP MRL from China. Roko Construction Ltd.
- Kololo Hill Apartments, One Elevator Model 3000EU MRL from Spain. Canaan Construction Company Ltd.

- Namugongo Shrine, Roko Construction Ltd., One Elevator Schindler 1000AP MRL from China.
- Prince Charles Plot 53, Canaanze Construction Ltd., Two Schindler 3000EU MRL,
- Kisani Apartments, Kisani Developers Ltd., One Elevator Schindler 3000AP MRL.
- Ministry of Finance New Building, Roko Construction Ltd., Three Schindler 5500AP MRL from China.
- IG Offices, SMS Construction Ltd., Four Elevators Schindler 5500AP MRL from China.
- Butabika Apartments, Nationwide Properties Ltd., Four Elevators Model 3000AP MRL from China.
- Kanjokya Street Offices, Nationwide Properties Ltd., Two Elevators Model 3000AP MRL from China.